



VAL D'ISÈRE AGENCE

L'immobilier depuis 1956

Val d'Isère, 28th July 2021

COVID19 CANCELLATION POLICY

SUMMER 2021 AND WINTER 2021/2022

Covid-19 cancellation policy **for the customer making the booking**: the customer will be offered either to use the paid amount for a later booking or to benefit refund (after payment of the excess amounting 3%), in the following cases caused by Covid-19 upon presentation of supporting documents:

- 1- The closure of the resort and/ or of the ski lifts
- 2- National or regional lockdown in France or in the customer's country, travel limitations and quarantine imposed by France or the customer's country.
- 3- The closure of French borders and/ or the closure of the borders of the customer's country or of a transit country; non-essential travel ban by the French government or by the government of the customer's country
- 4- The closure of airports, flights cancellations, the closure of train stations in France or in the customer's country

Please note that you will be given a maximum of 15 days before the beginning of your holiday to decide whether you wish to cancel or come, past that period of time, you will not be able to get a refund or have your holiday postponed.

Nota bene:

If France was to close its borders to non-vaccinated foreigners or foreigners with a positive PCR test, the non-vaccination or the positive PCR test are not conditions for cancelling or postponing for free your booking.

Our Covid cancellation policy may change depending on the government decisions.

Please note that for the customer who wishes to be insured in case of Covid19 infection or in case of Covid19 contact, she or he must take out a private insurance.

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