

Dear Renter,

We present you the measures taken in order to secure at most the rental where you will be welcome in a general situation where the virus Covid-19 is still active. We invite you also to take some precautions to protect you as well to protect the staff at your service.

LINEN

- The linen provided by our partner is washed with hot water with chemical products against viruses, mushrooms and bacteria according to the norms in effect.

CLEANING STRENGTHENED AND DESINFECTION

- The place is ventilated before the arrival of the cleaning team and during its intervention.
- The place is cleaned with professional products.
- Are also disinfected all surfaces and points of contact : surfaces of tables and working plans, remotes, switches, handles of drawers, opening system of kitchen appliances (coffee machine, dishwasher, fridge, washing machine, oven, microwave, hood, hair dryer), taps, switches of lamps, handles of windows, buttons of radiators... It will not be possible to move to another apartment out of this reason.
- Is also sprayed in duvets and pillows a disinfectant product, also sprayed on curtains, sofas, cushions. It will not be envisaged to change the pillows or the duvets out of this reason.

OUR RESPECTIVE ROLES IN THE BREAK OF THE TRANSMISSION CHAIN OF THE VIRUS

- We welcome you in our agency equipped with windows in the reception hall and place hand sanitizer at disposal.
- Thank you for respecting the barrier gestures at your arrival at the agency, not to enter too numerous and to wear a mask.
- Please prepare all the necessary arrival documents (contracts...), your CB for the deposit... in order to shorten at most the welcoming formalities.
- The rental keys are not the ones used by our service partners, and are disinfected between two occupations.
- We invite you to give back by e-mail the checking-in place of the state and your wishes of repair, to send us photos or to call us of course.
- Hand sanitizer and masks for your stay can be bought at the Chemist's of Val d'Isère, if you are not equipped with.
- Thank you for undoing your beds and gather your linen in the bag of the arrival pack.
- A basic cleaning from your side, the removal of your rubbish, the clearing of the breakfast and the ventilation of the place before your departure will be appreciated by our cleaning teams who will follow you.

We must learn to live with the virus and the vigilance of all in our displacements and our human exchanges will be able to brake its expansion. Thank you for your comprehension and let's be all responsible !